



CITY OF ALPINE APPLICATION FOR PUBLIC SERVICES

PERSONAL INFORMATION:

CUSTOMER NAME:		
SERVICE ADDRESS:		
MAILING ADDRESS:		
LANDLORD NAME:		
LANDLORD ADDRESS:		
LANDLORD PHONE:		
EMAIL ADDRESS:	**IF YOU ARE RENTING WE MUST HAVE A COPY OF YOU LEASE AGGREEMENT**	
HOME PHONE :() -	CELL NUMBER: () -	WORK PHONE: () -
VALID DRIVER'S LICENSE #:	STATE:	SS # (LAST FOUR DIGITS ONLY) XXX - XX - _____

SERVICE CONTRACT:

<p>I HEREBY MAKE APPLICATION AND AGREE TO WATER, SEWER AND SANITATION SERVICE FOR THE CITY OF ALPINE AT THE ABOVE LOCATION. I FURTHER AGREE TO PAY TO THE CITY, AT ITS OFFICE, FOR ALL SUCH SERVICES FURNISHED TO ME DURING THE PERIOD FOR WHICH SAID BILLING RENDERED, ACCORDING TO THE AMOUNT THEREOF, AS MEASURED BY METER, AND IN ACCORDANCE WITH THE STANDARD RATES AND REGULATIONS OF THE CITY OF ALPINE AS FROM THIS TIME ESTABLISHED FOR SUCH CLASS SERVICE.</p> <p>IN ADDITION, I UNDERSTAND THAT ALL WATER SYSTEMS SHOULD BE PRESSURE TESTED AT MY EXPENSE, BEFORE CITY HOOK-UP IS FINALIZED. IF I DO NOT WISH TO PERFORM THE WATER PRESSURE TESTING, I AGREE THAT ANY AND ALL FAULT AND DAMAGE WILL BE MY RESPONSIBILITY. THE CITY OF ALPINE ACKNOWLEDGES RECEIPT OF A SECURITY DEPOSIT IN THE AMOUNT OF \$75.00 FOR RESIDENTIAL SERVICE, \$250.00 FOR BUSINESS/METERED BULK SERVICE, AND \$500.00 FOR HOTEL/APARMENTS SERVICE, FOR THE FAITHFUL PERFORMANCE OF THIS AGREEMENT AND THE PAYMENT OF ANY OTHER CLAIM AGAINST MYSELF NOW OR HEREAFTER ACQUIRED, UPON THE EXPIRATION OF THIS AGREEMENT THE CITY WILL, SUBJECT TO THE TERMS OF DEPOSIT RECEIPT GIVEN, REFUND SAID LESS FINAL BILL, IF ANY.</p> <p>EACH MONTH BILLING FOR WATER, SEWER, AND SANITATION SERVICES WILL BE MAILED TO MYSELF FROM THE CITY, THROUGH REGULAR POSTCARD MAILING VIA THE UNITED STATES POSTAL SERVICE. BILLS ARE MAILED ON OR AFTER THE 25TH DAY OF EACH MONTH, BECOME DELINQUENT ON THE 10TH DAY OF EACH MONTH AND SERVICES WILL BE TURNED OFF FOR NON-PAYMENT ON OR AROUND THE 20TH DAY OF EACH MONTH, UNLESS PAYMENT OF ALL ACCOUNT TRANSACTIONS MUST BE RECEIVED IN ADDITION TO A \$50.00 DISCONNECT/RECONNECT FEE.</p>	
CUSTOMER SIGNATURE:	X

*****FOR CITY USE ONLY*****

ACCOUNT INFORMATION:

ACCOUNT NUMBER :	
METER NUMBER:	
DATE METER TURNED ON:	
BEGINNING READ:	
APPROVED BY:	

DATE _____ DEPOSIT AMOUNTS _____ DEPOSIT RECEIPT # _____



AS A CUSTOMER OF GOVERNMENT-OPERATED UTILITY, YOU HAVE THE RIGHT TO REQUEST CONFIDENTIALITY OF YOU PERSONAL INFORMATION.

From the Utilities Code of the Texas Statutes:

182.052. CONFIDENTIALITY OF PERSONAL INFORMATION.

- (a) Except as provided by section 182.054, a government- operated utility may not disclose personal information in a customer’s account record, or the amounts billed to or collected from the individual for utility usage, if the customer requests that the government-operated utility keep the information related to the customer information confidential. However, a government-operated utility may disclose information related to the customer’s volume or units of utility usage or amounts billed to are collected from the individual for utility usage if the primary source of water for such utility was a sole-source designated aquifer.
- (b) A customer may request confidentiality by delivering to the government-operated utility an appropriately marked form provided under Subsection (c)(3) or any other written request for confidentiality.
- (c) A government-operated utility shall include with a bill sent to each customer:
 - (1) A notice of the customer’s right to request confidentiality under this subchapter;
 - (2) A statement of the amount of any fee applicable to the request; and
 - (3) A form by which the customer may request for confidentiality by marking and appropriate box on the form and returning it to the government-operated utility.
- (d) A customer can rescind a request for confidentiality by providing the government-operated utility written permission to disclose person information.

“Personal information” means an individual’s address, telephone, or social security number.

_____ **I request that my personal information be kept confidential.**

_____ **I do not request that my personal information be kept confidential.**

Signature: _____ **Date:** _____

Printed Name: _____

UTITLITIES FINAL BILL

WHEN YOU TERMINATE YOUR SERVICES WITH THE CITY AND IF YOU PAY YOUR BILL BY CHECK, WE WILL DELAY YOUR METER DEPOSIT REFUND CHECK UNTIL YOUR CHECK HAS CLEARED YOUR BANK. IF YOU PAY CASH, YOUR METER DEPOSIT REFUND CHECK WILL BE WRITTEN ON THE 1ST (FIRST) OF THE MONTH FOLLOWING TERMINATION OF YOUR SERVICES.

Signature of Applicant: _____ Date: _____

City Water Department Staff Initials: _____



City of Alpine UTILITY SERVICE AGREEMENT

I. PURPOSE. The City of Alpine is responsible for protecting the drinking water supply from contamination or pollution which could result from improper water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The City of Alpine enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Alpine will begin service. In addition, when service to an existing connection has been suspended or terminated, the City of Alpine will not re-establish service it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by state regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. Potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking supply is permitted.
- D. No pipe or fitting which contains more than 8.0% lead can be used for the installation of repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 % lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT.

The following are the terms of the service agreement between the City of Alpine and _____.
(CUSTOMERS NAME HERE)

- A. The City of Alpine will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the water system.
- B. The customer shall allow their property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the City of Alpine or its duly authorized agent prior to initiating new water service; when there is a reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City of Alpine normal business hours.
- C. The City of Alpine shall notify the customer in writing of any cross-contamination or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. The customer shall immediately remove or adequately isolate any potential cross-contaminations or other potential contamination hazards on their premises.
- E. The Customer shall, at their expense, properly install, test and maintain any backflow prevention device required by the City of Alpine. Copies of all testing and maintenance records shall be provided to the City of Alpine.

IV. ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the City of Alpine shall, at its option, terminate service or properly install, test and maintain an appropriate backflow device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

CUSTOMER SIGNATURE: _____ DATE: _____

ACCOUNT NUMBER: _____